

**Garry Parker**  
**Head of Waste Management and Fleet  
Services**Tameside One, PO BOX 317,  
Ashton under Lyne, OL6 0GS

Call Centre 0161-342-8355

[www.tameside.gov.uk](http://www.tameside.gov.uk)

email: customer.services@tameside.gov.uk

Direct Line 0161 342 3908  
Date DD/MM/YYYY**HAND DELIVERED**

Dear Resident

**Trial Pilot Scheme – Recycling Frequency Change**

Thank you for participating in the trial for the recycling frequency change.

This is an opportunity for the Council and service users to make small adjustments to the service and generate significant savings. I wrote to you at the start of this trial and explained that if this trial works well it can save in the region of £370,000, per annum.

Part of measuring how the pilot scheme is working is gathering feedback from yourselves to evaluate the impact on households and service users.


We want to know your views on this pilot scheme, as it is important we understand how this change affects you, so we can assess whether it is a viable option for wider roll out.

I ask that you complete the survey that is now open and provide your feedback. The survey is targeted at service users in the pilot areas only and can be found at the following link: **[ADD LINK FROM MICHAEL CLEGG]**.

I would like to remind you that if you are struggling with this change, we are here to help.

Please use the contact details supplied above if you have any queries.

Yours sincerely

Shamshed Ali  
Environmental Services Manager  
Waste Management